



# THE HIGH STREET JOURNAL

A Newsletter by and for Maui County's Dedicated Employees  
COMMUNITY EDITION

VOLUME I, ISSUE 7

NOVEMBER 2005

## Mission of the County of Maui

**Vision:** Building a better  
Maui County.

**Mission:** We will preserve  
the magnificence of Maui  
County for all the people to  
enjoy by protecting the envi-  
ronment while also ensuring  
the economic viability of  
Maui County.

## INSIDE THIS ISSUE:

- Mayor's Service Center Task 3  
Force submits recommenda-  
tions
- County repairs Keanae 5  
Flume essential to farmers
- November's Business Work- 7  
shops scheduled
- Reminder: The Circuit 10  
Breaker could save you \$
- County & Chamber team up 11  
for Mayor's Small Business  
Awards
- Facing addiction in the work- 12  
place
- Maui County to offer employ- 13  
ees, family flu shots

For more information  
relating to county-related  
matters, visit the county  
website at its new address:

<http://mauicounty.gov>

## 18th Annual Employee Recognition Banquet Celebrating 100 Years of Aloha

by KATHLEEN ROSS AOKI

Publicity Chair, 2005 Employee Banquet Planning Committee

Employees, their families and friends, all joined together and celebrated the 18<sup>th</sup> Annual Employee Recognition Banquet on Oct. 22, at the Kihei Community Center. Over 570 tickets were sold which made this year's banquet one of the most attended ever. This year's theme was *Ka Kalana O Maui, Ho'okahi Hanele Makahiki Piha Me Ke Aloha*, literally translated as "The County of Maui, One Hundred Years Filled With Love."

We were honored to have **Kapili Akima**, the youngest contestant ever on *Hawaii Stars*, start off the night by singing his rendition of the *Star Spangled Banner* and *Hawaii Pono'i*. What a powerful voice this young upcoming star has! We were also blessed to have **Kimokea Kapahulehua** do the *pule* (invocation). I think



Planning Director **Mike Foley** serves chicken long rice to Deputy Corporation Counsel **Jane Lovell**. Also serving food are Housing & Human Concerns' Deputy Director **Herman Andaya** and Finance's Deputy Director **Wayne Fujita**.

we've started new traditions with these two! The program was mc'd by disc jockey **AZD** from 98.5 Da Jam radio station. AZD did a great job entertaining everyone with his little side jokes and cracks and kept the program running smoothly. The crowd also seemed pleased with AZD when he was giving away more \$1,500 in lucky number prizes! Congratulations to

those winners of the \$100 cash envelopes and the many gift certificates and assorted prizes.

This year's bash continued with the tradition of having Department of Fire & Public Safety's **Jarret Roback** and "Friends" play live, beautiful music

(Continued on page 15)

## Moloka'i recognizes outstanding County employee

by ADELE RUGG

Office of the Mayor

The 13th Annual Moloka'i Employee Recognition Luncheon was held on Sept. 26 at the Mitchell Pauole Center.

Each year a different department is tasked with putting together this luncheon. This year's luncheon was led by the employees of the Department of Public Works, Planning, Finance and Water Supply. The delicious food was prepared by Ho'ouia Services.

DPR's Recreation Assistant I and PALS Coordinator **Luana Alcon** was recognized as the island's County Employee of the Year. Nominated by District Supervisor **Zachary Helm**, Luana



Pictured with Councilmember **Danny Mateo** and Mayor **Alan Arakawa** is Moloka'i's County employee of the Year **Luana Alcon**.

has demonstrated outstanding work in the planning, organizing and coordinating of the PALS Program on Moloka'i. She has also been in charge of the Community Work Day program there for 15 years — she provides litter bags, disposable gloves, literature and education to volunteers and groups. She also organizes the annual 'Mahalo' Banquet for all volunteers who assist in keeping the Friendly Isle clean and litter free. Congratulations, Luana!

## MPD's re-accreditation deserves our congratulations

by ALAN M. ARAKAWA

Mayor

First among all police departments statewide to achieve accreditation, Maui Police Department was again presented with a three-year Re-accreditation Award from the Commission on Accreditation for Law Enforcement Agencies (CALEA). Congratulations to the men and women of the MP whose standard of excellence has once again been nationally recognized.

Besides the professional pride and sense of fulfillment each member of the MPD must feel personally, it is important for our community to understand that under the leadership of Chief **Thomas Phillips** and Deputy Chief **Kekuhauipio Akana** our Maui Police Department has taken extraordinary steps in demonstrating its professionalism, pride and in delivering quality law enforcement services.

The Commission on Accreditation for Law Enforcement Agencies is an



independent, non-profit organization founded by four law enforcement member associations and is comprised of Chiefs, Sheriffs, elected officials and community leaders and maintains a body of professional standards.

MPD's re-accreditation means that Maui's men and women in law enforcement have met all applicable standards in administration, operation and technical support activities; engaged in a thorough self-assessment and submitted to a vigorous on-site assessment team trained by CALEA that determined that MPD provides nothing less than service excellence within the County of Maui.

On behalf of the people of Maui County, I thank you for your dedicated service. And we, your fellow county workers, can all feel a great sense of pride in your accomplishment.

## M.D.'s Minute

by KEITH A. REGAN

Managing Director



Have you ever wondered why it is you do a task at work a certain way? Have you ever asked why we use a specific form or why the form is a six part form? Well, I have a story to share from *The Motivational Man-*

*ager* that might help change the way you look at the way we do things here at the County.

Many of you have had the opportunity to ride a train, whether out in Lahaina, on the old Kahului Railroad or somewhere on the mainland. Did you know that the standard U.S. railroad gauge (distance between the rails) is 4 feet, 8.5 inches? Not exactly a number you'd consider common or easy to remember.

Why was that gauge used? Because that's the way they built them in England, and U.S. railroads were built by English immigrants. Why did the English build them like that? Because the first rail lines were built by the same people who built the pre-railroad tramways, and that's the gauge they used.

Why did "they" use that gauge then? Because the people who built the tramways used the same jigs and tools that they used for building wagons, which used that wheel spacing. Why did the wagons use that odd wheel spacing? Well, if they tried to use any other spacing the wagons would break on some of the old, long-distance roads, because of the old wheel ruts.

So who built these old rutted roads? The first long-distance roads in Europe were built by Imperial Rome for the benefit of their legions. The roads have been used ever since. And the ruts? The initial ruts, which everyone else had to match for fear of destroying their wagons, were first made by Roman war chariots. Since the chariots were made for or by Imperial Rome, they were all alike in the matter of wheel spacing.

Thus we have the answer to the original questions: The United States' standard railroad gauge of 4 feet, 8.5 inches came from the original specifications for an Imperial Roman army war chariot. This just goes to show that specifications, processes and bureaucracy live forever, or at least until someone challenges it.

So, what's the moral of this story? Just because we've been doing something one way for a hundred years, doesn't mean we have to keep on doing it the same way. If you know of a better way to make your job more efficient, bring it up to us. We are always here to listen.



### Centennial Gala Dinner

Friday, November 11, 2005

*Aboard NCL America's Pride of Aloha*

5:30 p.m. to 9:30 p.m.

A Benefit for the County of Maui Historical Curriculum Project and a photo Journal of Maui County history covering the last 100 years since County Act 39 created the County of Maui.

Tickets are \$125 which includes hosted reception, Gala Dinner, Entertainment by Gypsy Pacific, Vocals by Angie Benoit, Willie K and Eric Gilliom now known as the Barefoot Natives, and NCL America's musical stage show "Running Wild." Deadline to make reservations is November 7.

Call the Centennial Hotline at 244-5933 for more information and reservations.



## Maui named "Best Island" for 12th year in a row

For the twelfth consecutive year, Maui was voted "Best Island in the World" in the 18th annual Conde Nast Traveler Readers' Choice Awards Poll. With a score of 91.6, Maui captured the "Top Pacific Rim Island" category scoring higher than runner-up Kaua'i (89.5) and third place Borabora (84.8).

Maui's score also topped all other island and city destinations in the world including Sydney (Top Pacific Rim City, 88.8), Phuket (Top Asian Island, 87.3), San Francisco (Top U.S. City, 86.8), Florence (Top European City, 86.0) and Bangkok (Top Asian City, 85.9) to be named overall "Best Island" and "Top Travel Destination" in the world.

"Paradise began as a garden, but if you ask travelers to name a paradise today, you can bet it'll be an island," reported the November 2005 issue of Conde Nast Traveler. "No wonder that Maui emerges for the 12th consecutive year — ever since islands were added to the poll — as not only the top scoring island, but also the top scoring destination."

**Terry Vencel**, Maui Visitors Bureau executive director, accepted on behalf of Maui. "This is an amazing run and we are simply thrilled. To win 'best island' during any given year is remarkable," she stated. "To capture the title for a dozen years running is nothing short of extraordinary. This is a proud moment for the people of Maui."

Fourth-ranked Big Island of Hawai'i (84.7), 5th place Moorea (84.2), 6th ranked O'ahu (83.0) and 7th place Lana'i (79.8) also made the "Top Pacific Rim Island" list.

The magazine's annual Readers' Choice Awards poll analyzes the travel preferences of their readership in various categories including cities, islands, airlines, cruise lines, hotels, spas, resorts and rental cars. The ratings are based on the responses of Conde Nast Traveler subscribers who participated in the 18th annual poll. Complete results are published in the November 2005 issue, which is currently on newsstands.

World-class resorts, award winning cuisine, championship golf, staggering natural beauty and the islands' host Hawaiian culture have propelled Maui into the limelight.

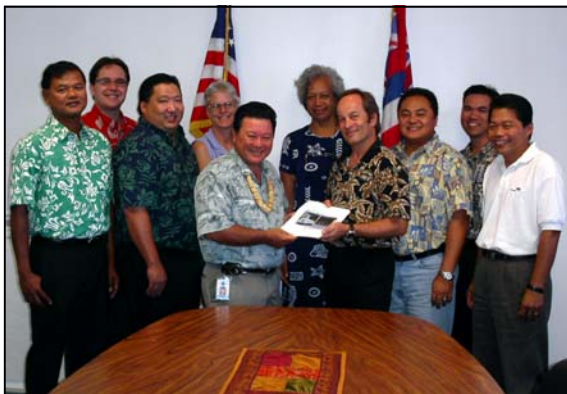
## Mayor's Service Center Task Force submits recommendations

Mayor **Alan Arakawa** has received the final recommendations from the Mayor's Service Center Task Force created to analyze issues and sources of citizen complaints about the Maui County Service Center located in Kahului's Maui Mall. The report was immediately transmitted to the Maui County Council for their review.

Meeting twice monthly since May, more than 200 hours were spent by the task force in analyzing complaints of excessive wait times, confusing forms, road test appointment scheduling and staffing needs in the attempt to reduce the overall wait time — setting a 60-minute benchmark target — and improving back-office operations all with the principal goal of increasing overall customer satisfaction.

"I am very, very pleased by the work of the Service Center Task Force," said Mayor Arakawa. "The Service Center has been problematic for customers and staff. The Task Force has put forward many excellent recommendations and that this Administration will seek to implement as many of those ideas as possible over the course of the next 12 months. I will also be seeking the assistance of the Council whenever necessary to make these recommendations a reality."

Principal among their recommendations were: improvements to the queuing system; better use of technology; implementing processes — mail in, on line — to reduce walk-in traffic at the center; increasing hours of operation; providing better resources and increasing staff capacity at the center; and, other improvements to the



Members of the Mayor's Service Center Task Force present their final report to Mayor **Alan Arakawa**. They are, (l-r), **Lito Vila**, DMVL Administrator; Managing Director **Keith Regan**; **Eric Matsuda**, SSFM Consultants; **Donna Speed**, Goodfellow Brothers; Mayor Arakawa; **Ethel Goods**, Department of the Corporation Counsel; **Martin Micheelsen**, Dolphin Galleries; **Scott Teruya**, Department of Finance-Real Property Tax Division; Director of Finance **Kalbert Young**; and, **Gery Madriaga**, Department of Finance-Real Property Tax Division.

customer experience.

The task force report also identified a number of initiatives already planned and/or underway by the DMVL.

These include the recently installed television in the lobby area and a division representative to provide initial

contact and assistance to patrons.

"Task force members have worked diligently and sacrificed many hours of their personal time to help address concerns and improve service at the Kahului Service Center," said Managing Director **Keith Regan**, task force lead facilitator. "I believe the community will be greatly appreciative of their efforts."

Co-facilitated by Finance Director **Kalbert Young**, the task force was comprised of nine members — three from the private sector, four from the Kahului Service Center and two additional county employees. They included **Ethel Goods**, Department of the Corporation Counsel; **Diane Holder** and **Donna Mellema**, Department of Finance-DMVL; **Gery Madriaga** and **Scott Teruya**, Department of Finance-Real Property Tax Division; **Eric Matsuda**, SSFM Consultants; **Martin Micheelsen**, Dolphin Galleries; **Donna Speed**, Goodfellow Brothers; and **Tracy Takamine**, Department of Public Works and Environmental Management.

Resource staff for the task force included **Jacob Verkerke**, Management Information Systems Division Administrator and **Lito Vila**, DMVL Administrator.

The report, in its entirety, is available on the County of Maui website at: [www.mauicounty.gov](http://www.mauicounty.gov) under "Newest Editions."

## Congratulations!



### POLICE

School Resource Officer **Garrett Tihada** was selected as Lahainaluna High School's "Educator of the Month" for June 2005. Although not a teacher, Officer Tihada is recognized as a staff member at the school.

Captain **Clayton Tom** successfully completed Session 221 of the Federal Bureau of Investigation National Academy. Commencement ceremonies were held on June 10.



### MANAGEMENT

Managing Director **Keith Regan** was selected as a Fellow in the prestigious Pacific Century Fellows Program.



The objective of the Program is to develop leaders with a greater awareness and sensitivity to the people and institutions of Hawaii. Based on the White House Fellows Pro-

gram, the Pacific Century Fellows Program brings together annually up to 25 of Hawaii's most promising individuals from all walks of life, fields and professions. They'll gain a broader view of civic duty through direct contact with senior community, social and government leaders.

### PARKS & RECREATION

**Joe Perez** of the Water Safety Office of the Aquatics Division retired at the end of June. Parks wishes him well in his new endeavors.

### MAYOR'S OFFICE

**Lloyd Y. Ginoza** is the new Maui County Budget Director effective Nov. 1.



Ginoza has been a practicing CPA on Maui since 1971. He was a Supervising Auditor at the firm of Coopers & Lybrand CPAs; ran his own CPA firm for 15 years; was the Controller for the Hawaii Omori Corporation; and most recently served as the auditor in the county Finance Department.

He will serve directly under the mayor and managing director and develop the budget proposal that is eventually reviewed, adjusted and approved by the County Council. The budget director also manages the approved budget.

## Lana'i honors outstanding County employee

by **ADELE RUGG**

Office of the Mayor

The 13th Annual Lana'i Employee Recognition Luncheon was held at the Lanai Senior Center on Oct. 3.

The success of this annual luncheon was due to the dedication of outstanding Lana'i seniors and their tireless and creative leader, county employee, **Maggie Masicampo**.

The Senior Center was decorated beautifully and the seniors performed as the guests entered for the luncheon. The seniors even handmade all of the lei that were given out to the nominees and dignitaries. Attendees even had the honor of a "special hula" by one of Lana'i's men in blue!!

Police Officer III **Kimberly Masse** was honored as the island's County employee of the year. Nominated by Lt. **Donald Kanemitsu** of the Maui Police Department, Masse has been a principal in the implementation of numerous annual events targeting the youth of Lana'i. She helps to organize and run the annual cookoff, fishing tournament, annual clean-up day, annual surf competition, attends community meetings and assists where needed.

Lana'i is indeed fortunate to have such a dedicated and motivated School Resource Officer. The number of events for such a small community is truly a testament to her dedication.

## On a Personal Note . . .

Captain **Charles Hirata** participated in the Muscular Dystrophy Association's Lahaina's Most Wanted Lockup on Oct. 13, and raised \$1,200 in bail!!



Congratulations to Mayor's Executive Assistant **Mercedes Neri** on being crowned the American Heart Association—Maui Division's 2005 Queen of Hearts on Aug. 20 at the Fairmont Kea Lani. Thanks to her efforts, Mercedes raised over \$10,000 for the organization.



**Sean and Stacy Ribucan**, Shaunson was born on Oct. 24 and weighed 9 pounds.

**Vanessa Kate Erin Galiza**, daughter of Department of Finance's **Dulce Galiza**, was recently recognized as Lihikai School's Surfer of the Month. She is in the 2nd grade.



**Kimberly H. Kinaka**, daughter of Finance Department's **Jeanette** and **William Kinaka**, was selected as "Internist of the Year" by her peers and "Doctor of the Year" by the Residents she supervises. Kimberly specializes in Internal Medicine with Kaiser Permanente Medical Center on Sunset Boulevard in Los Angeles, CA.



Congratulations to Department of Parks & Recreation's Deputy Director

**John Buck** on the birth of his granddaughter, **Deyna Shea Buck**, born 7 pounds, 8 oz., 20 inches long, on Oct. 29. Deyna's proud parents are **Madel Bartalome** and **Derrick Buck**.

Congratulations to O E D's Small Business Advocate **Anna Ribucan** on the birth of her 17th grandchild, **Shaunson Ribucan**. Son of





## County repairs Keanae Flume essential to farmers

by KENNETH YAMAMURA

Office of Economic Development

Mayor **Alan Arakawa** and the County's Office of Economic Development celebrated the completion of the Keanae Peninsula Flume Repair in a special ceremony held on Oct. 28.



Beginning in August, 2004, OED, in partnership with Tri-Isle Resource Conservation & Development Council, Inc., funded the much-needed repair of the Keanae Flume which supplies irrigation water vital to the taro farmers on the Keanae Peninsula.

"Although the flume rests on Department of Land and Natural Resources lands which are under the jurisdiction of the State of Hawaii, the County realized that repairs to the system that required immediate action or the taro farms could be lost," said Mayor Arakawa. "The existing flume was literally in danger of collapsing, which would have totally destroyed the only source of irrigation water for the taro growers.

"The last time repairs of the flume support structure was undertaken was by DLNR ten years ago," Arakawa said. "Unfortunately now, in this time of need, there were no readily available state

funds to complete the repairs. We're happy that the County of Maui was able to step in and restore the concrete pier and redwood ties that support the flume."

The \$63,000 repair of the flume was completed earlier this month.

Damage to the redwood sections of the flume was caused principally by both Sonoran Carpenter Bees and by flash flooding which occurred in 2003. The current design utilizes concrete blocks to create the support structure rather than relying on redwood ties.

For more information or questions about the project, contact **Kenneth Yamamura** at 270-7203.

## Parks Dept. decorates tree for various holidays



The Administrative Support Section of the Department of Parks & Recreation decorates its tree for various holidays throughout the year. They recently decorated it with a Halloween theme.

Thanks to **Jackie Hokoana, Joann Chong Kee and Jane Takahashi** for brightening the office!

**HAPPY HALLOWEEN!!**

## MFD sponsors 1st Annual Chili Cook-Off

by KENNETH YAMAMURA

Maui Fire Department

"Who's Got the Heat" was this year's theme for the first-ever MFD Chili Cook-Off competition held on Aug. 20 in conjunction with the Maui County Centennial Celebration. All monies raised were donated to benefit the Shriner's Children Hospital Transportation Burn Care Program.



Maui Shrine Club Vice-President **Stanley Takeuchi** and President **Arthur Chenoweth** thank Fire Chief **Carl Kaupalolo** and Maui Firefighter Relief Association President Fire Fighter III **Edward Taomoto** for the donation to benefit the Shriner's Children Hospital Transportation Burn Care Program.

A total of 8 teams consisting of three to five team members competed for the first and second place prizes in each category and the overall winning team for the "Chili of the Century" perpetual trophy award.

Categories were: Traditional BackDraft – Chili (Mild); Blazing ReHab – Chili (Medium

Hot); Five Alarm Inferno – Chili (Hot!!!); HazMat Free Style – Chili (Your own team's creation).

Judging this competition were: **Kathy McDuff** of the Haiku Centennial; **Eddie Ogata** of Maui Rippers; and **Stanley Takeuchi** of Maui Shrine Club.

Winners were:

\*\*\*\*\* **"Chili of the Century"**\*\*\*\*\*  
Team: **Da Best, Forget Da Rest**  
MFD - Members  
**Ross Ohigashi**  
**Lee Mainaga**  
**Eddie Taomoto**  
**Kanoa Shannon**  
**Conrad Fernandez**

(Continued on page 7)

## RADMIN Good, Paranoia Bad

By CARMELA HO

Department of Management—MIS

In the nearly two years since MIS implemented RADMIN, there are still computers that do not have it installed. For those computers that are not connected to the County network that's not a problem; but for those that are it can mean the difference of getting your computer problems resolved sooner rather than later.

What exactly is RADMIN? RADMIN, as MIS fondly calls it, stands for Remote Administrator. It is software that MIS implemented about two years ago to assist us in assisting you by allowing us to connect to your computer from another computer. This ability allows us to fix some of the simpler problems on the spot and get you back working sooner. It also gives you the opportunity to have a one-on-one quick training if you need it. These are the two most common uses of RADMIN. With RADMIN, we can even transfer any necessary files that your computer needs without inter-



fering with your work. With all the benefits of RADMIN, there are still some people who fear and decline the installation of RADMIN. For some, they see it as "Big Brother," MIS watching your every move on the computer and invading your privacy. I hate to break it to

those people but MIS is usually too busy to be watching your every move. For others, there is a fear that their documents will somehow be tampered with if MIS has access. Again, MIS has much more important things to do than to tamper with other people's documents.

Not having RADMIN on your computer, hurts you more than it hurts us. Refusing to put RADMIN on a County machine just means that if you have a problem with the computer and we can't access that computer right away, you'll have to wait a little longer to get the problem fixed. Up to you.

## Is it legal or illegal?

By THE MAUI POLICE DEPARTMENT'S GAMBLING & MORALS UNIT

With the increasing popularity of the card game Texas Hold'em, our Gambling Unit has been receiving numerous calls from the public as well as business establishments and fellow officers regarding the legality of this game. Depending on where and how the game is being conducted determines if it is legal or illegal.

It is considered **legal** or so called "social gambling" if all players involved compete on equal terms with each other, no player receives, or becomes entitled to receive, anything of value or any profit, directly or indirectly, other than the player's personal gambling winnings — no other person, corporation or entity receives anything of value or any profit, directly or indirectly, from any source, including but not limited to permitting the use of premises, supplying refreshments, food, drinks, service, lodging or entertainment; it is not conducted or played in or at a hotel, motel, bar, nightclub, cocktail lounge, restaurant, massage parlor, billiard parlor, or any busi-



ness establishment of any kind, at public parks, public buildings, public beaches, school grounds, churches or any other public area and none of the players is below the age of majority.

It is considered **illegal** if any of the above-mentioned conditions are violated, such as if a

person is charged a fee to participate in the game, if it is played in or at one of the above mentioned locations, if any person or persons knowingly advances or profits from the gambling activity and if refreshments, food, drinks, service, lodging or entertainment are supplied.

So, if you are planning to have a few friends over for a friendly game or are planning to hold a Texas Hold'em tournament, remember it depends on where and how the game is being conducted that determines if it is legal or illegal. Hopefully, it will be legal or be aware: the Gambling Unit might be nearby watching your every move.

## THE HIGH STREET JOURNAL

Editor: Lynn Araki-Regan

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Ellen Pelissero	Mayor Alan Arakawa
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Sue Kiang	Toni Ogasawara
John Tomoso	Kathleen Ross Aoki
David DeLeon	Diane Yogi
Geri Onaga	Lynn Krieg
Lei Greig	Adele Rugg
Avis Teshima Wong	Wayne Boteilho
Anna Ribucan	Kalbert Young
Jacky Takakura	Yvonne Ching
John Tomoso	Dianne Shimizu
Bob Straub	Kenneth Yamamura

Comments, suggestions, and submissions for the monthly online newsletter are encouraged, and may be forwarded to: [newsletter@co.maui.hi.us](mailto:newsletter@co.maui.hi.us), or by calling 242-6102, after working hours.

## MIS Updates

By CARMELA HO

Department of Management—MIS

Have you ever jumped on to a computer, opened your GroupWise only to find that it's someone else's email?

If the answer is yes, then you are not connected to the network as yourself. But you say, "I typed in my own username and password at the Novell log in screen." Here's what probably happened: the person who logged on before you, probably the person whose email came up, did a Start/Shut Down/Log off County Employee (or other Windows user). This takes Windows back to the Novell log in screen, but it does not clear any of the previous network connections.

In order to clear any previous network connections, you must do a Start/Shut Down/Restart. This closes all network connections and gives the next person that logs on a fresh start. This security issue is what prompted MIS to activate the new security setting. Basically, the setting now requires you to log into the Novell network system as yourself in order to access your GroupWise email. This affects not just those people who were accustomed to Log off County Employee, it also affects those people who never used to log in with their own username and password. These people would click on Workstation Only, and then because most computers with County Employee in the Windows log in screens have a blank password, they would be able to get into the computer. Prior to the new security setting,

(Continued on page 7)

## November Business Workshops scheduled

by ANNA RIBUCAN

Office of Economic Development

The Office of Economic Development today announced the November schedule of Maui County Business Resource Center (MCBRC) "Brown Bag" Workshops for November. Sessions are taught at the MCBRC, across from iHop in the Maui Mall and are free of charge except where noted.

"How to Research and Buy a Small Business or Franchise," is presented by visiting SCORE Counselor **Steven Pinard**, former senior executive with Dunkin' Donuts, Inc., from 12 noon to 1 p.m. on Tuesday, Nov. 1.

Designed for those thinking about buying a small business, this workshop includes: how one determines what business will work for them; choosing franchise vs. independent business opportunities; how to find a business that is for sale; researching target businesses and determining a fair price, and understanding financing options.

"QuickBooks I for Small Business" offers hands-on computer training for beginners on Wednesday, Nov. 9, from 3 to 6 p.m. Sponsored by SCORE (Service Corp. of Retired Executives) and presented by **Richard Kehoe**, MBA, CPA, owner and operator of his own accounting and tax firm, the workshop teaches new users how to use "QuickBooks" for their companies: how to record sales, receive payments, prepare invoices and balance the company checkbook. The minimal \$49 fee provides a small class setting, personalized tutoring, customized answers and the option to schedule a follow-up appointment at a nominal fee.

"QuickBooks II for Small Business," for intermediate users will be offered on Wednesday, Nov. 16 from 3 to 6 p.m. A continuation of QuickBooks I, the workshop is designed for new users of accounting records of a sole proprietorship that maintains inventory. Learn how to customize invoices, create reports and practice the payroll functions of QuickBooks. Record sales, receive inventory, and produce balance sheets and profit and loss statements. The small class setting allows personalized tutoring. A follow-up appointment at a nominal fee for customized answers is also

follow-up appointment at a nominal fee.

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*(Continued on page 10)*

### MFD (Continued from page 5)

#### 1st Place "Traditional Back Draft Chili" (mild) Team #2

Team: Support Service Division-Fire

MFD-Members/Staff

Jeff Kihune  
Roger Agdeppa  
Cindy Kagoshima  
Kay Watanabe  
Lei Greig

#### 1st Place "Blazing Rehab Chili" (medium hot) Team #4

Team: Tres Jalapeno's

Community Team - Members

Sean Ribucan  
Stacy Ribucan  
Serena Ribucan  
Shane Ribucan  
Shaylin Ribucan

#### 1st Place "Five Alarm Inferno Chili" (HOT HOT!) Team #5

Team: 1 Bad Fire and Rescue Team

MFD-Members

Carlton Long  
Bram DenHaan  
Vernon Patao  
Elvin Kamoku  
Jarret Roback

#### 1st Place "HazMat Chili Free Style" (your own team's creation) Team #7

Team Name: Da Best, Forget Da Rest

MFD Members

Ross Ohigashi  
Lee Mainaga  
Eddie Taomoto  
Kanoa Shannon

Conrad Fernandez

#### 2nd Place "Traditional Back Draft Chili" (mild) Team #1

Team: Hot Wahine's

Community Team-Members

Myrna Breen  
Elaine Rothermel  
Clarisse Baisa  
Kimi Tom

#### 2nd Place "Blazing Rehab Chili" (medium hot) Team #3

Team Name: Brass and Bugles

MFD-Members

Rex Takushi  
Val Martin  
Carl Kaupalolo  
Neal Bal

#### 2nd Place "Five Alarm Inferno Chili" (HOT HOT!) Team #6

Team Name: Crash and Burn Chili

ARFF-SOH Members

Eugene Perry Jr.  
Scott P. Pires  
Ken N. K. Tshako  
Colby O. Hanley

#### 2nd Place "HazMat Chili Free Style" (your own team's creation) Team #8

Team Name: MEO Gringos

Community Team -Members

Gladys C. Baisa  
Sherman F. Baisa  
Sherman Anthony Baisa



Pictured with Chief Carl Kaupalolo are Fire Fighters Conrad Fernandez, Ross Ohigashi, Edward Taomoto, Lee Mainaga and Kanoa Shannon. Arthur Chenowith, president of the Maui Shrine Club, is pictured on the far right.

### MIS Updates

*(Continued from page 6)*

a person who normally logged on to the same machine everyday would be able to see their own email. Now with the new setting, your email will not load. Instead, the GroupWise start up screen will pop up. You'll have to reboot, uncheck the Workstation Only box and then sign in with your username and password in order to access your email. If you remember any advice I give, remember this:

**Log into Novell with your own username and password; and ALWAYS do a Start/Shut Down/Restart**

Always remember this too: if you need assistance, don't hesitate call the Helpdesk at 7842.



# BLOOD BANK OF HAWAII

## MAUI COUNTY EMPLOYEES LIFESAVERS/LIFEGIVERS CLUB HONOR ROLL

373 PINTS for October 1, 2004 to September 30, 2005

CORPORATION COUNSEL (2)  
Jane Lovell 2

COUNTY COUNCIL &  
COUNCIL SERVICES (9)  
Sherilyn Morrison 1  
Carla Nakata 2  
David Raatz 3  
Sheri-Ann Soong 2  
Jean Yokoyama 1

FINANCE (17)  
David Judd 4  
Adrienne Kawano 3  
Faye Okazaki 3  
Scott Teruya 4  
Dale Yanagi 1  
Stan Zitnik 2

FIRE (43)  
Kaimiola Andrade 1  
Kawahamae Andrade 3  
Richard Beerman 3  
Shane Bush 1  
Daniel Cretton 2  
Craig Delos Santos 2  
Jodi Ebisu 3  
Frank Fernandez 3  
Jay Fujita 6  
Cindy Kagoshima 3  
James Knutson 3  
Lee Mainaga 1  
Charles Meschter 1  
Theodore Meyer 1  
Ross Ohigashi 4  
Nathan Oshiro 2  
Joseph Shutts 1  
Sean Simon 1  
Kenhart Tancayo 1  
Edward Taomoto 1

HOUSING & HUMAN CONCERNS (28)  
Gimberly Almeida 6  
Joy Cordero 1  
Joy Helle 1  
Scott Jensen 5  
Hyenie Martin 4  
Margaret Santos 4  
Elinor Takahashi 3  
Marilyn Wallace 4

LIQUOR CONTROL (6)  
Sandra Kobayashi 3  
David Olsten 3

MAYOR/MANAGING DIRECTOR  
(8)  
Tina Silva 1  
Susan Underwood 1  
Jacob Verkerke 6

PARKS AND RECREATION (19)  
Allen Atkinson 6  
Karleen Hultquist 4  
Kristan Ivary 1  
Patrick Matsui 1  
Guy Nagamine 3  
Rossmark Septimo 1  
Allen Shishido 3

PERSONNEL SERVICES (5)  
Donna Evans 1  
Carol Mae Kurisu 4

PLANNING (17)  
Jay Arakawa 2  
Jeffrey Chang 1  
Carolyn Cortez 1  
Jon Gushiken 1  
Trish Kapuaala 1  
Robyn Loudermilk 2  
Sharon Matsunaga-Bendel 2  
Aaron Shinmoto 5  
Avis Teshima-Wong 2

POLICE (60)  
Barry Aoki 5  
Susan Bajadali 2  
Dennis Cabacungan 3  
Collette Griffis 2  
Jane Herrera 2  
Mervin Holokai 3  
Alison Ishikawa 1  
Jessica Jacinto 1  
Mark Kaaa 1  
Richie Kaya 3  
Kenneth Kikuchi 2  
Jeffrey Mahoney 2  
Jorge Marzan 2  
Milton Matsuoka 1  
Alexander McBarnet 1  
David Medeiros 2  
Keith Moniz 2  
Theresa Nishida 2  
Scott Perry 5  
Bradley Rezentes 3  
Wayne Ribao 1  
Dennis Shinsato 2  
Vincent Souki 2  
Ivan Takitani 5

Aylett Wallwork 1  
Myles Won 3  
Lloyd Yamashita 1

PROSECUTING ATTORNEY (44)  
Christina Abreu 4  
Kimberly Adams 3  
Renee Cordero 4  
Jerry Hupp 3  
Lynette Kaona 2  
Carol Jeanne Kramer 5  
Cynthia Lee 1  
Karen Linder 4  
Liane Ogata 4  
Robert Rivera 4  
Kimberly Sloper 1  
John Tam 5  
Linda Tengan 4

PUBLIC WORKS (63)  
Ernesto Arconado 2  
Derrick Falces 4  
James Gibson 6  
Collette Guillermo 4  
Howard Hanzawa 2  
Michael Kaya 6  
Theodore Leong 1  
Steven Loney 5  
Patrick Miyahira 6  
Wendell Molina 3  
Colleen Okazaki 1  
Bernard Ratte 1  
Scott Rollins 4  
Hana Steel 1  
Allen Takita 4  
Byron Uahinui 1  
Glen Ueno 5  
Lee Yonamine 6  
Julie Ann Zane 1

WATER (52)  
Lenore Amano 2  
George Andrade 6  
Teri Evans 6  
Myles Fujinaka 3  
Wayne Fujiwara 2  
Lars Gascon 1  
Ryan Hedani 1  
Henry Miguel 1  
Alan Murata 4  
Jeffrey Pearson 5  
Holly Perdido 6  
Lori Perreira 3  
William Richard 2

Numbers = pints donated  
[Names in red are  
departmental representatives]  
[Any error or omission,  
please contact John Tam,  
Adrienne Kawano, or Cindy  
Kagoshima]



## HAPPY SNAPS!



Managing Director **Keith Regan** and Mayor **Alan Arakawa** present Engineer **Wendy Kobashigawa** with a certificate for submitting the winning solution for the month of October.



Smokey the Bear and Sparky the Firefly join (l-r) FFIII **Hanalei Lindo**, Deputy Chief **Neal Bal**, and (right) Chief **Carl Kaupalo** for Mayor **Alan Arakawa's** signing of the proclamation declaring the week of Oct. 9-15, 2005 as Fire Prevention Week in Maui County.



Consultant **Doug Cross** (seated left) and Dep. Dir. of Transportation **Don Medeiros** (seated right) discuss the County of Maui's ADA Paratransit Plan, while Urbitran Consultant **Jim McLaughlin** (standing left) and Maui County Exec. on Aging **John Tomoso** (standing right) comment on the importance of access for the disabled and frail elder populations of Maui County. Tomoso shared the aging network's concerns about the need to keep Older Americans healthy and independent for as long as possible, even through transportation services.



County Early Childhood Specialist **Terry Lock** (with lei) discusses her new position as Dean of Early Childhood Programs for the Kamehameha Schools, with MCOA outreach staff. Terry begins her new position at Kamehameha on November 1st.



Celebrating Halloween are (left to right): Managing Director **Keith Regan**, **Riley Regan**, OED's **Lynn Araki-Regan**, Planning's **Jon Gushiken**, Housing & Human Concerns' **Herman Andaya**, Finance's **Kalbert Young** & Deputy Corporation Counsel **Cindy Young**.



**George Ito** was recently honored by Mayor **Arakawa** for his outstanding contributions to the annual Maui County Fair. Chosen as the Fair Director in 1966, Mr. Ito elevated his first Maui County Fair to reviews such as "one of the best in history" ... reviews that remained constant through his years at its helm.

Pictured are: front row - : **Sherri Grimes**, **George Ito** and Mayor **Arakawa**. Back row - **Lei Kihm**, **Ann Arakawa**, **Mabel Ito**, **Floyd Miyazono**, **Grace Ishii** and **Michael Victorino**

Send us your Happy Snaps!



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## REMINDER: The Circuit Breaker could save you \$

by **KALBERT YOUNG**

Department of Finance

The Department of Finance's Real Property Tax Division (RPTD) has once again kicked-off its annual educational campaign around the County to provide information about the Circuit Breaker program. Staff appraisers from RPTD are conducting sessions at various Community centers on all three islands which began on Oct. 12.

Attend a session and you will get to hear about the program from knowledgeable appraisers **Gery Madriaga**, **Wes Yoshioka**, **Lee Flores**, **Edward Paa**, **Loretta Makua**, **Arlene Taketa**, **Sandra Kuniyoshi**, or **Scott Teruya**.

The Circuit Breaker is a valuable tool for any homeowners that could provide them with a credit on their real property tax bill equal to any amount more than 3% of their adjusted gross income. In short, your real



**Gery Madriaga** of Finance-Real Prop. Division is seen happily hard at work, at his laptop, assisting **Pacita Pladera** of MEO Community Services (Left) and **Helen Tamashiro** of the Maui Association for Family and Community Education (Right) in the County's Circuit Breaker Program.

property tax bill could be limited to no more than whatever 3% of your adjusted gross income is. "It's a very generous program with few limitations for qualification - primarily, that you be an owner occupant and that your real property tax exceeds 3% of your AGI.

There is no age requirement," says Real Property Tax Administrator **Lance Okumura**. In

2005, more than 1,000 households have benefited from the circuit breaker program.

Upcoming circuit breaker informational sessions are at 9:30 a.m. on Nov. 3, at Lahaina Civic Center; Nov. 9, at Hannibal Tavares Center; Nov. 10, at Velma McWayne Santos Community Center; Nov. 16, at Kihei Community Center; Nov. 22, at Kaunua Senior Center; Dec. 7, at Lana'i Senior Center; and Dec. 16, at Helene Hall, Hana.

All sessions are open to the public. For more information, call 270-7697.

## November Business Workshops (Continued from page 7)

available. Sponsored by SCORE and also presented by **Richard Kehoe**, the fee for this workshop is \$49.

"Starting a Business on Maui," presented on Wednesday, Nov. 23 from 12 noon to 1 p.m., is a free workshop lectured by **Anna K. Ribucan** of the county Office of Economic Development, this seminar covers general information and requirements for starting a business in Maui County. Handouts, Websites and other helpful information included.

A nominal charge for some SCORE workshops is indicated. Seating is limited and reservations are suggested. For further information, call the Business Resource Center at 873-8247. Attendees are asked to bring their own lunches.

## DID YOU KNOW?

- **The Arborist Committee of Maui County** is celebrating the 100th anniversary of Arbor Day in Hawaii. The Territory of Hawaii distributed trees to be planted at 67 schools. The following year, in 1906, Queen Liliu'okalani came to the campus of Lahainaluna High School and planted a royal palm. The ceremony will be remembered in a planting by Mayor Arakawa on Nov. 4 at 12:30 p.m.. The occasion is being held in all counties by the respective mayors and is being coordinated by the Outdoor Circle. The royal palms at the school are designated as exceptional trees of Maui County. **Keokie Freeland** and the **Lahaina Restoration Foundation** will be recognized for their care of the Lahaina Banyan, Maui's largest exceptional tree and the largest Banyan in the United States.

- **The Filipino Centennial Celebration Commission** is excited about its year-long schedule of activities and festivities. It will begin with opening ceremonies in December on Oahu and the Big Island, and will end with a closing extravaganza in Dec. 2006. This observance of the centennial is in honor of the first group of Filipino *sakadas* (farm workers) who were recruited by the Hawaii Sugar Planters Association to work on the Hawaii sugar plantations. The first group, composed of 15 men, arrived in Hawai'i on December 20, 1906.

## Understanding your role as managers, supervisors

### Labor Relations & Contract Administration Training Workshops

Sponsored by the Department of Personnel Services to help managers/supervisors do their job

by **LYNN KRIEG**

Department of Personnel Services

Understanding and interpreting union contracts, conducting internal investigations and successfully applying employee discipline are inherent in our responsibilities as managers and supervisors. By offering annual training in these and other areas, the Department of Personnel Services (DPS) seeks to meet its mission of contributing to the attainment of countywide goals by attracting, developing and retaining a professional work force and by contributing to the establishment of the best possible work environment. Training opportunities also seek to meet two of DPS' departmental goals: to foster a harmonious work environment balancing the needs of the County and its employees and to provide an effective and up-to-date countywide training program to meet the needs of the County and its employees.

Recently, DPS sponsored a Labor Relations & Contract Administration, a 2-day

workshop, conducted by the Industrial Relations Center of the University of Hawaii and graciously hosted by Kaunua Senior Center. Attorney **Joseph F. Gentile**, one of the most popular arbitrators in the country, and **Joyce M. Najita**, Director of the Industrial Relations Center, specially produced the workshop to offer those whose jobs involve labor relations the opportunity to obtain valuable information and practical skills.

The workshop set out to further participants' understanding of the nature of collective bargaining and dispute resolution procedures as well as standards used by arbitrators in interpreting contract language. Other workshop objectives included the following: developing grievance resolution skills, including conducting successful grievance investigations; gaining knowledge about the responsibilities of parties and

(Continued on page 12)



## County & Chamber team up for 2005 Mayor's Small Business Awards

by ANNA RIBUCAN

Office of Economic Development

As small business is the economic engine that feeds our economy, nourishes our communities and provides the unique flavor that makes Maui County such a great place to live, Mayor **Alan Arakawa** instituted the Mayor's Small Business Awards Program last year to provide special recognition to small business owners who demonstrate excellence within our community. They represent the very bust of Maui County's entrepreneurial spirit.

Winners of the 2005 Mayor's Small Business Awards were announced and honored at an Awards Dinner on Thursday, Oct. 20, at the Hyatt Regency Maui, hosted by **Ron Vaught** and featured music by **George Kahumoku Jr.** Displays of various organizations assisting small business within our community were enjoyed by the attendees. Sponsors of the event were the **Maui Chamber of Commerce** and the **Office of Economic Development**.

Last year's Lifetime Achievement winner **Bob Cartwright** addressed the audience and shared his experiences and appreciation for the work involved in growing the business community.

Joining the sponsors Adventures Hawaii and Central Pacific Bank on stage, Mayor Arakawa presented this year's awards to:

### Small Business of the Year (6 to 50 Employees)

The award was shared by: **Michael O'Dwyer** of **Mulligan's on the Blue** and **Renie West** of **International House of Pancakes**.

Mulligan's continually reinvents itself. You will never forget Mike after you have experienced his candor and generous spirit of aloha. He is a great ambassador for Maui and for another majestic "emerald isle" - Ireland, land of his birth.

West purchased the struggling iHOP franchise in 1999 and grew it from 30 to 41 employees. Her philosophy is to take care



Mayor Alan Arakawa and Stacie Thorlakson, President of the Maui Chamber of Commerce

of her employees so they, in turn, take care of her customers. She and her husband **Dr. James West** work together to make iHOP the best place to work and eat.

### Small Business of the Year (1 to 5 Employees)

This award was presented to **Lloyd Yokoyama** of **Broke da Mouth Cookie Co.**

Chef Lloyd came to Maui as a 13 year old speaking only Korean. Chef Lloyd works hard and is a reminder to all of us of the importance of dreams, perseverance, work ethics, personal integrity. . . and Broke da Mouth cookies!

### Young Business Person of the Year

Winner in this category was **Tommy Russo**, publisher of **Maui Time Weekly**, currently Maui's only independent locally owned newspaper. Tommy is 33 years old and has run the paper for 9 years. His commitment to the environment, his employees and the community is extraordinary.

### Lifetime Achievement Award



The Lifetime Achievement Award was presented to Wailuku businesswoman **Susanne Hotta** of **Gilbert's Formal Wear**. She has been credited with having put Wailuku on the map locally, statewide, nationally and internationally. She has been described as a community treasure. Her business and community contributions provide a living legacy to historic Wailuku town.

**AdVentures Hawaii** awarded each category winner a special dinner for two, \$1,000 in new or increased advertising in AdVentures next publication and inclusion in the Mayor's Small Business Awards page in the

AdVentures Phone Book. **Central Pacific Bank** presented a cash award to each winner. Prizes included a Mayor's Small Business Winner window decal and a beautifully engraved commemorative plaque. All nominees were recognized at the awards dinner and received a certificate signed by Mayor **Arakawa** and **Stacie Thorlakson** of the Maui Chamber of Commerce.

We encourage business to get involved as this award program grows.

For more information about the Mayor's Small Business Awards Program, call OED's **Anna Ribucan** at 873-8247.

## FRAUD ALERT

On Wednesday, Oct. 26, at 8:10 a.m., a male individual reported receiving a telephone call from an individual with a foreign accent. This person related to him, "Because you are a good tax payer, you get a \$5,000 tax free grant, which you never need to pay back." This person then goes on to say, "All that is need to receive your payment is the completion of some personal information." The person will then ask for your social security number.

The public is informed not to participate with this activity, which is a scam. Never give out any kind of personal information over the telephone to someone that calls your home or business requesting that type information.

You can go to "[www.fraud.org](http://www.fraud.org)"; or call toll free 1-800-876-7060(call center) to report this type of activities or check on reported scams.



P & R's **Bob Straub** (left), **Caren Tateishi** of Hale Mahaolu, **John Tomoso** of the Maui County Office on Aging and DOH-Maui District Health Officer **Dr. Lorin Pang** recently met to discuss the ongoing Maui Tai Chi Project of the statewide Healthy Aging Program. A Tai Chi Group at Kalama Park in Kihei will start soon. Call Tomoso at 270-7350 for more information.



## Facing addiction in the workplace

by Hawaii Employee Assistance Services

According to the U.S. Department of Labor, ten percent of all full-time and part-time workers have a substance abuse problem. These workers are dependent on alcohol or other drugs, including marijuana, methamphetamine, cocaine, ecstasy, heroin, or prescription medications.

Drug-using employees have a huge impact on the workplace. Their behavior often results in increased workloads for co-workers, decreased employee morale and can threaten workplace safety. According to U.S. Department of Labor statistics:

- ▶ 65% of all accidents on the job are directly related to alcohol or other drug use.
- ▶ Substance abusers are absent from work three times more often than non-abusing employees.
- ▶ Substance abusers are 25% to 30% less productive than employees who do not abuse drugs.
- ▶ Drugs in the workplace cost U.S. businesses over \$100 billion a year in decreased productivity, lost time, worker compensation, accidents and health care costs.

### The Hidden Signs of Workplace Substance Abuse

Most would recognize a co-worker at work appearing doped or intoxicated, having the smell of alcohol on the breath, or having hand tremors, as signs of substance abuse. However, direct signs such as these are not always present. Lesser-known indicators of a substance abuse problem at work may include the following:

- ▶ Deterioration in job performance
- ▶ Excessive absenteeism
- ▶ Accidents on or off the job
- ▶ Extended lunch breaks or returning late from lunch or breaks
- ▶ Chronic irritability, mood swings or attitude changes
- ▶ Increased problems with — or withdrawal from — co-workers
- ▶ Unusual patterns of behavior
- ▶ Poor personal hygiene or grooming

\* Note: The symptoms above - when considered individually - may not indicate substance abuse, but they can be clues that are telling when part of a package of symptoms.

### How to Help

If you suspect someone at work has a prob-

lem with drugs, follow the following suggestions:

**1. Do not protect the drug user from the negative consequences of his or her drug use.** The best way to help a user face an alcohol or drug problem is to make sure you don't ignore, excuse or cover up behaviors or mistakes that result from the abuse or addiction. When you cover up for someone, it is called "enabling." When you enable, you allow a person to avoid the negative results of using alcohol or drugs. Enabling actually helps the person to NOT deal with his or her problem.

### Examples of enabling in the workplace:

- You offer to take on more than your fair share of the work because a co-worker is "going through a rough time" and is finding it hard to get her work done on time.
- A co-worker who you suspect is high has caused an accident - again. You know that if the boss finds out, your co-worker will be fired. You feel sorry for him, so you cover for him by lying to the boss about how the accident happened.

**2. If an impaired co-worker threatens your safety:** Tell a supervisor right away. Also, if you see a co-worker get high or deal drugs on the job report it to a supervisor as soon as you can.

**3. If an employee asks for your help:** Refer him or her to your company's Employee Assistance Program (EAP). Your EAP can provide CONFIDENTIAL assessment, short-term counseling, access to substance abuse treatment and help those in recovery return to work.

**4. If you need help dealing with a co-worker's alcohol or drug use:** Call your EAP for confidential help. An EAP counselor will help you learn how to handle a co-worker's drug problem in the best possible way.

### Your EAP is Here to Help

Remember, your EAP is always available to help you or your dependents with any type of personal, family or work-related issues. All EAP services are free and strictly confidential. Why not call an EAP counselor today? We're here to help. Employees on Maui, may contact Hawaii Employee Assistance Services (HEAS) at 877-9835 to speak to a counselor. Molokai and Lanai employees may call 1-800-994-3571 to schedule an appointment to meet with a counselor on your island.

## Understanding your role as managers, supervisors (Continued from page 10)

practices involved in grievance processing; and finding out about the elements of administering employee discipline - the just cause standard, major/minor offenses, progressive discipline, mitigating/aggravating circumstances, insubordination and sexual harassment. Specially prepared handouts which included guidelines for use after the workshop were distributed to those in attendance.

Congratulations to the Departments of Public Works & Environmental Management, Planning, Police, Fire and Public Safety, Prosecuting Attorney, Parks and Recreation, Finance, Water Supply, Corporation Counsel, Liquor Control, Office of the Mayor and Personnel Services for registering to participate in this important learning opportunity. As DPS Director, I am fully aware that ALL departments face daily challenges that come with the privilege of managing our most valuable resource: our employees. It is truly unfortunate that not all departments took advantage of the opportunity to



to participate in this valuable training experience.

For those departments that feel they are expending an inordinate amount of time and energy on personnel problems, I would ask if they have made an assessment of the number of hours their managers and supervisors have spent in training such as this and other offerings and how much time has been spent in follow through. **When it becomes necessary to apply the concepts taught at these workshops to real-life situations, non-participants risk the possibility of exposing the county to increased risk and liability.**

## The 2005 White House Conference on Aging

by JOHN A.H. TOMOSO

Department of Housing & Human Concerns

**John A. H. Tomoso**, Maui County Executive on Aging and **Roy Katsuda**, Executive Director of Hale Mahaolu, Inc., are Maui County's delegates to the 2005 White House Conference on Aging (WHCoA). Tomoso, appointed by Congressman **Ed Case** and Katsuda, appointed an "At-Large" Delegate, by the Conference Executive Committee, will join 10 other delegates from Hawai'i, when the conference convenes on Dec. 11, in Washington, D.C.

At the Hawai'i State Pre-Conference held on June 30 at the State Capitol in Honolulu, Tomoso, Katsuda and about 60 other participants from all islands voted on the following five "priority issues." Each issue was attached to one of the major agenda themes that WHCoA will discuss, debate and vote upon.

**Priority Issue #1** *Planning Along the Lifespan:* There is a need to strengthen and

expand Medicare to include long term care with a goal to establish a universal health care system.

**Priority Issue #2** *Our Community:* There is a need for coordinated social and health services to enable older adults (the well through the frail) to age in place and to promote the maximum opportunity for consumer choice.

**Priority Issue #3** *Marketplace:*

There is an acute shortage of qualified workers to care for older adults and disabled individuals.

**Priority Issue #4** *Social Engagement:* Effective individual adaptation to the conditions of aging.

**Priority Issue #5** *Planning Along the Life-*



Pictured from left to right are: Congressman **Ed Case**, **Rafael Acoba**, **John Tomoso** and **Tom Blackburn-Rodriguez**.

*span:* There is a need to strengthen and preserve Social Security and not destroy it.

More information can be obtained from Tomoso at the Maui County Office on Aging, phone, 270-7350 or by visiting the conference website: [www.whcoa.gov](http://www.whcoa.gov).

## Maui County to offer employees, family flu shots

by **STAN ZITNIK**, Acting Risk Manager &

**ELLEN PELISSERO**, Public Information Officer

Maui Community College (MCC) student nurses from the MCC Campus Health Center in cooperation with the County of Maui Risk Management Division will offer flu vaccinations to County employees and their family members on Tuesday, Nov. 1, from 9:30 a.m. until 12 noon in the ninth floor Mayor's Lounge at the Kalana O Maui building, Mayor Alan Arakawa has announced.

Vaccinations are offered on a first-come-first-serve basis. There is a \$2 co-pay charge with a medical insurance card (excluding Kaiser) or a \$25 charge for persons without medical insurance (or with Kaiser insurance - Kaiser has its own free flu vaccination program).

"The flu may lead to pneumonia or even greater problems for people with heart or breathing conditions," said Mayor Arakawa. "Flu causes more than 36,000 deaths in the US each year, so it's very important that those with the greater risk for complications from flu receive a flu vaccination."

Persons at risk for complications from influenza include:

1. All children 6-23 months of age;

2. Persons 65 years of age and older;
3. Residents of long-term care facilities housing persons with chronic medical conditions;
4. Persons with long-term health problems such as heart disease, lung disease, asthma kidney disease, metabolic disease such as diabetes; or, anemia or other blood disorders;
5. Persons with weakened immune systems due to: HIV/AIDS or other diseases affecting the immune system; long-term treatment with drugs such as steroids; cancer treatment with x-rays or drugs;
6. Children 6 months to 18 years of age on long-term aspirin treatment; or,
7. Women who will be pregnant during influenza season.

### How to sign up yourself and/or your family members for the vaccination:

1. Call or e-mail **Stan Zitnik** of our Risk Management Division at 270-7864 or [stan.zitnik@co.maui.hi.us](mailto:stan.zitnik@co.maui.hi.us) and tell him who you are, what division you're in and how

many family members you will be bringing.

### 2. On the day of the vaccination, bring with you:

- Your medical insurance card (excluding Kaiser)
- Your Hawai'i driver's license or State i.d. card
- Cash or traveler's checks (for \$2 co-pay or, without insurance, \$25 as described above)
- A completed flu vaccine form (the form was attached to an e-mail sent on Oct. 25)

The "Flu 05".pdf contains both a flu vaccination fact sheet to help you decide if being vaccinated is right for you and the **Flu Vaccine Form** you are asked to fill out and bring with you to the Mayor's Lounge on Nov. 1 for the vaccination.

If you have any specific questions, contact your personal physician or **Denise L. Cohen**, APRN - Maui Community College Campus Health Center at 984-3493.

## Non-Profits Profit

By JOHN A.H. TOMOSO

Department of Housing & Human Concerns

As we start the county employees section of the annual Maui United Way (MUW) Campaign, I thought it would be good to look at some "snippets of history" of this important community non-profit, that funds 32 non-profit agencies.

In 1944 the "Maui Red Feather Fund" was founded by a group of concerned community leaders. They were concerned about social well being of a geographically isolated, yet strategically important community then in the midst of World War II.

The leaders pulled together to weave what has now been described as our community's "safety net." The fact that this founding took place under "wartime conditions," speaks to the fact that passion and compassion can be victorious. In 1944, ten agencies were funded. Many of these are no longer in existence. However, the Boy and Girl Scouts of America, American Heart Association and the American Cancer Society are still in our community. Thus, youth and health were early causes that captured the hearts and minds of Maui's people.

In the beginning, MUW was known as

the "Red Feather Fund" and red feather signs, posters and flyers abounded on Maui. Later, around the mid 50's, it became the "Maui Community Chest." Around 1969, the national leader of the "United Way of America" came to Maui to help organize (actually re-organize the Maui Community Chest) the non-profit we



### Maui United Way

now know as the Maui United Way or MUW.

Once MUW was up and running, business and industry became the focus as donations by payroll deduction became a reality.

Throughout the 70's and 80's, MUW grew in size and the annual campaigns steadily increased to meet the social and human service needs of a growing com-

munity. Unfortunately, by 1990, the trend of "demand outstripping growth in charitable giving" became a reality. Yet, every annual campaign since has helped to weave an even bigger "community safety net." Today, it may be said that the MUW (which is all of us, really) "creates positive changes in the community."

Since 1975, MUW has had 21 Board Chairs and continues to be lead by community leaders whose vision and belief in the mission of MUW is not unlike that of 1944. All of these leaders, up to the present day, seek the opportunity to improve the lives of people and, ultimately, the quality of life of the community in which we all share.

Remember this illustrious and personal history when you fill out your pledge card.

The history of the MUW is "illustrious" because it affects all our lives. It is "personal" because we all know people who have been helped by at least one of the 32 agencies funded by MUW.

Be a part of history and contribute to the MUW. What really matters is that you give and join your gift to a long line of other gifts, stretching back to 1944!

## KUDOS KORNER

### *Tributes to the men and women of the County of Maui*

Acting Risk Manager **Stan Zitnik** has saluted the work of DPR Special Events Specialist **Bob Straub**. "I would like to express my personal gratitude for your exemplary and conscientious commitment to safety and risk management," Stan recently wrote in a letter to Bob. "I recently had an opportunity to observe you working at 'Revival Maui 2005' held at Kalama Park. I witnessed you inspecting the set up of equipment, assessing risk and taking loss-control corrective actions to ensure that the event was held safely. I know that you take personal pride and ownership in the performance of your duties and your efforts are commendable."

"Bob, thank you once again, your excellent job performance makes a difference and is greatly appreciated."

Way to go, Bob! Maika'i i ka hana!

## Christian Kinzele could use a little help from his friends

Twenty-nine year old Parks employee **Christian Kinzele** is undergoing lots and lots of medical treatments and tests and several Parks' employees are putting together a benefit concert to raise money to help Christian defray some of his medical expenses.

The concert is set for Saturday, Nov. 19, from 12 noon to 6 p.m. at the War Memorial Stadium. There will be arts, crafts — just in time for holiday shopping - food and entertainment. Some great Maui musical artists are lending their kokua to benefit Christian: **Kevin & Ikaika Brown**, multiple Na Hoku Hanohano Award winner **Raiatea Helm**, **Desmond Yap**, **Kaina Girls Uncle Richard Hoopii**, **Pekelo**, **Nostalgia**, **Zack Kekona**,

**Sleeping Elephants** and **Lahaina Grown** will be there and we hope you will be too.

Tickets are only \$5 and children six and under are admitted free.

Checks may be made payable to Friends of Christian Kinzele, 64 Kealahou Avenue, Makawao 96768. Or, stop by First Hawaiian Bank and make a donation to the Friends of Christian Kinzele. Provide a return address and a Federal ID No for the "Friends" will be mailed back to you for tax purposes.

For more information or, if crafters are interested in participating in this fundraiser, call DPR's **Donna Takitani** at 357-2251 or 573-5529.



## 18th Annual Employee Recognition Banquet (Continued from page 1)

during dinner. When you have such great comments from everyone that they really enjoy Jarret and his band, why break tradition? Thanks so much Jarret! You folks are awesome!

The *pupu* were once again prepared by Captain **Jeff Kihune** and his group of firefighters. The *pupu* alone could have probably satisfied a lot of people. Terrific job! The dinner was catered by **Dani's** – and you certainly can't beat their Hawaiian *luau* food! There was also Roselani ice cream, assorted cakes and Frappuccino's to satisfy the "sweet tooth" in all of us. As for our *keiki*, a separate room allowed them to watch movies on a big screen, eat popcorn, play with all the "stuffs" that came in the goody bags, which were generously donated by Chairperson **Adele Rugg**, and be creative with all the arts and craft supplied to them for the event.

Recognition was given in the program to retirees of the County, employees with 10, 15, 20, 25, and 30 years of service, as well as those with perfect attendance. Highlighting the night were the awards given to Team of the Year, Manager of the Year and Employee of the Year.



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This year's Team of the Year is the **Department of Public Works & Environmental Management, Solid Waste Division, Refuse Collection Appliance Day Crew**. Team members include **George Correia**, **Ronlad Koga**, **Alleean Sumabat**, **Rodney Figueroa**, **Dennis Souza**, **Paul Sato**, **Cesar Antonio**, **Peter Kain III**, **James Klask**, **Kaleo Tokunaga**, **Rudy Bongolan**, **Jay Viela**, **Coelho Morrison**, **Bruce Mizel**, **Ryan Takahashi**, **Joanne Poaipuni**, **Clarence Laborte**, **Patience Gaia**, **Al Coden**, **Troy Cugal**, and Department of Parks & Recreation's **Freddy Baisa**.

What began as a two-day, 10 container

collection project turned in to a seven-day, 58 container project and this team met the challenge head on, and with a smile.

Refuse Collection Supervisor **George Correia** and his team helped organize, plan, and implement the collection and loading of over 5,000 old washers, dryers, refrigerators, stoves, water heaters, microwaves and air conditioners . . . and on weekdays, did this after he and his crew ran their regular refuse collections routes around the county. Over the weekend, several other County employees lent a hand . . . directing traffic, unloading pick-ups, gathering old appliances from their neighborhood and their efforts are greatly appreciated.

Yet, George and his team went beyond their responsibility—they were just as surprised as everyone else in the County when the original 10 containers were filled and the appliances and white goods just kept coming and coming and coming. George and his crew made "Appliance Day" one of the most successful examples of what a few dedicated County employees can accomplish in improving our island home and protecting the *aina*.

The Manager of the Year award was presented to **Mary Kielty**, Parks & Recreation District Supervisor II, Recreation Support Services Division. As the South Maui District Supervisor, Kielty has demonstrated exceptional talent and skills in leadership. Upon coming to the south Maui District, a huge challenge she faced was the shortage of personnel. However, this did not stop her from rallying the employees and volunteers from the community in accomplishing many difficult tasks. In all she does, Mary has a



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"can do" attitude and goes out of her way to help her staff, the department and the community.

The County Employee of the Year recipient is **Keith Moniz**, Juvenile Counsellor III with the Maui Police Department. Keith is "forever young at heart" and holds the youth of Maui



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County in the highest regard. His work involves high risk youth and their families, holding arrested juveniles accountable for their actions, giving first time status offenders a second chance, giving presentations to all fourth graders about laws that pertain to their age groups and providing support in times of stress. In case anyone has forgotten, Keith was also a part of the winning 2003 Team of the Year Award (Juvenile Counselors team from MPD). He unselfishly gives of himself at work and by coaching in sports programs and participating in community events, yet he holds in the highest priority, and finds time for his valuable assets, his wife and two daughters.

Congratulations to all nominees for your loyalty, dedication and continued hard work in serving Maui County. You, as well as all county employees, are winners!

I'd also like to take this opportunity to recognize and thank my fellow committee members, as well as those of you who pitched in to help at the event. Although planning and organizing this banquet can be a bit taxing at times, when all is said and done, having a great group of people to work with and seeing the positive effect the banquet has on those who attended makes this event an extremely worthwhile and rewarding experience! A hui hou!

